# "EXPLORING EFL STUDENTS' STRATEGIES IN ACHIEVING HIGH SCORES ON THE TOEFL TEST"

# **THESIS**

Submitted By:

# **ROJA MAISYARAH**

# 210203102

Student of English Department Study Program

Faculty of Tarbiyah and Teacher Training Ar-Raniry State Islamic University

Banda Aceh



# FACULTY OF TARBIYAH AND TEACHER TRAINING AR-RANIRY STATE ISLAMIC UNIVERSITY BANDA ACEH

2025 M/1447 H

# EXPLORING EFL STUDENTS' STRATEGIES IN ACHIEVING HIGH SCORES ON THE TOEFL TEST

# THESIS

Has been Approved and Submitted to the Thesis Munaqasyah Defense As One of the Requirements to Obtain a Bachelor's Degree in the Field of Education in English Language Teaching

By

Roja Maisyarah 210203102

Student of English Language Teaching Study Program Faculty of Tarbiyah and Teacher Training Ar-Raniry State Islamic University Banda Aceh

Approved by:

Supervisor

Head of Department

Siti Khasinah, S.Ag., M.Pd.

NIP. 196904201997032002

Syarifah Dahliana, M.Ag., M. Ed., Ph.D.

NIP. 197504162000032001

# EXPLORING EFL STUDENTS' STRATEGIES IN ACHIEVING HIGH SCORES ON THE TOEFL TEST

## THESIS

It has been defended in Sidang Munaqasyah
in front of the board of the Examination for the working paper
and has been accepted in partial fulfillment of the requirements
for the Bachelor Degree of Education in English Language Teaching

On:

Monday,

August 11th, 2025

17 Shafar, 1447 H

Board of Examiners.

Chairperson,

Siti Khasinah, S.Ag., M.Pd NIP. 196904201997032002 Secretary,

Nurrahmi, S. Pd. I, M. Pd NIP. 197902222003122001

Examiner I,

Examiner II.

Prof. Habiburrahim, S.Ag., M. Com., MS., Ph.D

NIP. 197208062003121002

Mulia, M. Ed

Lola

NIP. 197810132014111001

Certified by:

The Deap of Skultas Tarbiyah dan Keguruan Gibersitas Islan Tageri Ar-Raniry Banda Aceh

Mulley, SAg., M.A., M.Ed., Ph.D.

69330 021997031003

# SURAT PERNYATAAN KEASLIAN

(Declaration Of Originality)

Saya yang bertandatangan di bawah ini:

Nama

: Roja Maisyarah

Nim

: 210203102

Tempat/tanggal lahir: Peulokan/04 September 2003

Alamat

: Desa Peulokan, Kec. Labuhanhaji Barat, Kab. Aceh

Selatan

Menyatakan dengan sesungguhnya bahwa skripsi yang berjudul:

# EXPLORING EFL STUDENTS' STRATEGIES IN ACHIEVING HIGH SCORES ON THE TOEFL TEST

adalah benar-benar karya saya, kecuali semua kutipan dan referensi yang disebutkan sumbernya, apabila terdapat kesalahan dan kekeliruan di dalamnya, maka akan sepenuhnya menjadi tanggung jawab saya.

ما معة الرائرك

Demikian surat pernyataan ini saya buat dengan sesungguhnya.

A R - R A N I Banda Aceh, 25 Juli 2025

Saya yang membuat pernyataan,

Roja Maisyarah

## ACKNOWLEDGEMENT



All praises be to Allah *Subhanahu wa ta'ala*. I am deeply thankful to Allah *Subhanahu wa ta'ala*, the Most Gracious and Merciful, for granting me health, strength, patience, and the opportunity to complete this thesis. Every step of this journey was made possible by Allah's will. May peace and blessings always be upon the Prophet Muhammad *Shallallahu 'alaihi wasallam*, his family, and his companions, who brought light and wisdom to all humankind.

First and foremost, I would like to express my deepest gratitude to my esteemed supervisor, Ms. Siti Khasinah, S.Ag., MPd, for her sincere guidance, patience, and unwavering belief in my potential. Her insightful feedback and encouragement have greatly contributed to the depth and quality of this research. She always made time to supervise me, despite her tight schedule. May Allah Subhanahu wa ta'ala always bless her. Then, thanks to Prof. Dr. T. Zulfikar, S.Ag., M.Ed., as my academic advisor, and all the lecturers and administrative staff in the English Education Department of UIN AR-Raniry, for their commitment to teaching, mentoring, and sharing knowledge that has greatly shaped my academic journey. May Allah Subhanahu wa ta'ala grant all of them his blessings. My special thanks to the four participants who kindly shared their time, thoughts, and experiences for this study. Their openness and contributions have greatly enriched the depth and meaning of this research. May the grace and love of Allah Subhanahu wa ta'ala always be given to all of them.

I want to express my deepest gratitude and appreciation to the most important people in my life. To my beloved parents, father Syaridar Syarif N and mother Rahmawati, their boundless love, unceasing prayers, sacrifices, and unwavering moral and financial support have been the foundation of my life journey, prioritizing the education and happiness of their children. They have always accompanied me with patience and resilience, ensuring that I could focus on my education until I reached this point. May this thesis make my parents proud, as they have successfully raised their daughter to earn a bachelor's degree, as they hoped. I sincerely hope that Allah *Subhanahu wa ta'ala* grants them good health, a long life, and the opportunity to witness the other successes I will achieve in the future. Without them, I might not have been able to get through all of this. Thank you also to my brother, Fahrul Roji, my younger sisters, Suriati Rasya and Fara Aizha Rasya, and my entire extended family, who have consistently provided strength, support, joy, and kindness, which have never ceased in my daily life.

To all my friends who truly witnessed my daily struggles throughout the thesis writing process, thank you for understanding, for staying close through the highs and lows, and for reminding me that I was not alone in this journey. To that one friend who always supported me, who always told me that I could do things I thought I could not whenever I was hesitant. Thank you for always giving me the little push when I needed it the most. Your kindness and support meant the world to me, and I am deeply grateful for your presence throughout this journey.

Last but not least, myself, Roja Maisyarah. Thanks to myself for being able to make an effort, survive the many disbeliefs, lack of courage, fear, and struggle to this point. And being able to control myself from various pressures outside the situation and never deciding to give up, as difficult as the process of preparing this thesis by completing as well and as much as possible, this is an achievement that I'm proud of myself. Alhamdulillah, I was able to get through the tears, exhaustion, and setbacks. You made it, Roja Maisyarah. May Allah *Subhanahu wa ta'ala* bless us all with His mercy.



# **ABSTRACT**

Name : Roja Maisyarah

Reg.No : 210203102

Faculty : Faculty of Tarbiyah and Teacher Training

Major : Department of English Language Education

Thesis's title : Exploring EFL Students' Strategies in Achieving High

Scores on the TOEFL Test

Supervisor : Siti Khasinah, S.Ag., MPd

Keywords : EFL Students, Difficulties, Strategies, TOEFL

Achieving high scores on the TOEFL test is challenging, and many test-takers encounter difficulties. Therefore, the researcher does this research to know what the problem is and the strategy to solve it in the TOEFL test. This research was conducted at UIN Ar-Raniry involving 4 students majoring in English. They were selected based on a purposive sampling technique; only students who got a TOEFL score of 500 and above were selected. This research uses qualitative methods through semi-structured interviews to obtain students' strategies in answering the TOEFL test. The findings show that in answering the TOEFL test, they faced many difficulties, such as the length and speed of the speaker's talking, understanding conversations, audio that cannot be repeated, lack of mastery of grammar, and unfamiliar vocabulary. Therefore, they have some strategies to solve these problems, which are 5 strategies in listening, namely, focus on the last line, focus on the whole conversation, choose answers with synonyms, avoid similar sounds, and focus on multiple-choice options. In addition, there are 3 strategies in the structure and written expression part, such as learn grammar, focus on subject and predicate, and focus on subject and verb. Meanwhile, skimming and scanning the passage, reading the questions first, prioritizing easier questions, and reviewing the questions are strategies in answering the reading section.

# **TABLE OF CONTENTS**

| ACKNOV  | VLEDGEMENT  | v    |
|---------|---|------|
| ABSTRA  | CT  | viii |
| TABLE O | OF CONTENTS   | ixx  |
| LIST OF | APPENDICES  | X    |
| CHAPTE  | R I INTRODUCTION  |      |
|         | A. Background of the Study  |      |
|         | B. Research Questions   | 5    |
|         | C. Research Objective   | 5    |
|         | D. Significance of the Study  | 5    |
|         | E. Terminology  | 6    |
| CHAPTE  | R II LITERAT <mark>u</mark> re <mark>revie</mark> w                 |      |
|         | A. TOEFL  | 8    |
|         | B. Strategies in Answering the TOEFL Test                           | 4    |
|         | C. The Difficulties Students Face In Answering TOEFL Test Questions | 19   |
|         | D. Preparation of EFL Students taking the TOEFL Test                | 20   |
| CHAPTE  | R III RESEARCH METHODOLOGY  |      |
|         | A. Research Design  | 22   |
|         | B. Research Participants  | 23   |
|         | C. Methods of Data Collection                                       |      |
|         | D. Methods of data analysis   | 24   |
| CHAPTE  | R IV FINDINGS AND DISCUSSION  |      |
|         | A. Findings   | 27   |
|         | B. Discussion   | 35   |
| CHAPTE  | R V CONCLUSION AND SUGGESTION                                       |      |
|         | A. Conclusion   | 42   |
|         | B. Suggestion.  | 42   |
| BIBLIOG | RAPHY   | 44   |
| APPENDI | ICES  | 50   |
| AUTOBIO | OGRAPHY   | 50   |

# LIST OF APPENDICES

Appendix I : Appointment of Letter of Supervisor

Appendix II : Recommendation Letter from the Fakultas Tarbiyah dan

Keguruan to conduct field research

Appendix III : Confirmation letter from Department of English Language

Education

Appendix IV : Instrument of the research (Interview question)



# **CHAPTER 1**

#### INTRODUCTION

# A. Background of the Study

Test of English as a Foreign Language (TOEFL) is a standardized language test commonly known as a product of the Educational Testing Service (ETS), which aims to measure non-English proficiency (Netta & Trisnawati, 2019). TOEFL has become popular worldwide. This is one of the ideal tests for testing proficiency in English. The TOEFL score has been used as the requirement for non-native applicants in American and English-speaking colleges and universities, so do to obtain a scholarship in those countries. For example, when students want to continue their studies in foreign countries, the university asks its applicants to submit their TOEFL grade as an indicator of their English language proficiency.

Studying in foreign countries demands a high English proficiency level, which can be seen from the TOEFL grade. As of 2025, admission committees at more than 13,000 colleges, universities, and institutions in over 160 countries worldwide, including the United States, Canada, Australia, and many others, require international applicants to submit TOEFL scores, along with academic transcripts and letters of recommendation, as part of their admission process. The TOEFL test is currently available at approximately 4,500 test centers across more than 190 countries and territories, and has been taken by over 35 million test-takers globally since its launch (ETS Global, 2025). The TOEFL test has been used internationally, including in Indonesia.

The TOEFL test was developed in the middle of the 20<sup>th</sup> century. This test is also used in Indonesia as an English proficiency test. In Indonesia, the TOEFL test was initially conducted by the English Language System (ELS), a specialized institution for the TOEFL test, known as Institutional TOEFL. Although many Indonesian students have a basic understanding of the English language, achieving a high level of proficiency needed to get a good TOEFL score can be difficult. Many universities in Indonesia have TOEFL score requirements for admission, especially for programs taught in English. Generally, the minimum score required ranges from 500 to 600 for TOEFL PBT (Paper-Based Test) or around 61 to 80 for TOEFL iBT (Internet-Based Test).

In addition, TOEFL is also a graduation requirement in universities. This means that this is important and must be taken when graduating from university. TOEFL is not the only graduation requirement; there are several other requirements, such as a comprehensive test, taking a computer class, etc. Students have to meet all the requirements before graduation. When students do not fulfill all the requirements, they will not be able to have a graduation.

TOEFL is one of the graduation requirements in tertiary institutions, including Ar-Raniry State Islamic University. Students must take the TOEFL test and achieve a certain minimum TOEFL score, depending on departmental requirements. It is appropriate for students majoring in English to fulfill this requirement, as students who have studied English specifically. This requirement is not only for students majoring in English but also for all students at the university. However, they achieve lower scores than English majors. However, they still have

obstacles to achieving a lower score to meet these requirements. Most of them have to take the test several times to achieve a minimum score of at least. As we know, other departments, such as physics, mathematics, or the chemistry education department, only take English lessons at the beginning of the semester for approximately two hours a week.

EFL students often face various challenges in learning English, including limited vocabulary, difficulty in understanding grammatical structures, and a lack of opportunities to practice speaking with native speakers. This can affect their performance on the TOEFL test. Various learning strategies can be used by EFL students to improve their English language skills. These can include self-study techniques, the use of online resources, study groups, and practicing speaking with friends or tutors. Understanding effective strategies can help students achieve higher scores.

To achieve a high score on the TOEFL, students need to analyze the strategies that EFL students use. EFL students must have more English language skills and the right study techniques. These strategies can be used to make it easier for students to learn. Several factors cause students to have difficulty passing the TOEFL test. According to Mahmud (2014) (as cited in Zalha et al., 2020), one of the factors that contributes to students' difficulties in taking the TOEFL is the presence of several abilities that are evaluated together in one test. One solution to this problem is to have useful strategies for each skill. Furthermore, in the study, Antoni (2014) explained that having a strategy is an important component in facing the test. They even said that having good strategies is more important than having

skills. As the TOEFL prediction test consists of three sections: listening, structure and written expression, and reading comprehension, the test-takers need to have good strategies for each of those sections.

Based on the experience of English learners, some of them have taken the TOEFL test several times to get a high score. Students need a high score in this test as a requirement for graduation from university, and also to continue their studies abroad. The researcher found several factors that cause students to have difficulty achieving high scores on the TOEFL test. Based on the researcher observation, achieving a high score in the TOEFL test is indeed a challenge for many students. The limited vocabulary owned by students and the lack of practice questions are one of the causes. Vocabulary serves as an important component in communication. In everyday life, vocabulary enhances personal expression and understanding (Syahabuddin et al., 2024). Students often feel anxious about the exams they will face due to poor preparation and a less supportive learning environment. So, to achieve high scores, students need to make careful preparations, practice regularly, and use strategies.

The problems expressed in the statement above show that students need the right strategy in taking the TOEFL test. Moreover, the strategies that students use are very important in improving TOEFL scores. This is the reason why the researcher is interested in analyzing the strategies used by EFL students in taking the TOEFL test so that they get a high score. It is hoped that the analysis process can be effective in improving students' TOEFL test results.

# **B.** Research Questions

Based on the research background, the researcher would like to propose the research questions in this study. The following research questions are:

- 1. What are the strategies used by EFL students in answering the TOEFL test?
- 2. What are the difficulties students face in answering TOEFL test questions?

# C. Research Objective

Based on the formulation of the above, the research objectives to be achieved are:

- 1. To analyze strategies used by EFL students in improving their English language skills, particularly in the context of the TOEFL test.
- 2. To learn how to overcome difficulties in answering TOEFL questions.

# D. Significance of the Study

This study has three important implications for students, lecturers or teachers, and for future researchers. First, for students, this study is expected to provide insights into the effective strategies used by other students to achieve high scores on the TOEFL test. Additionally, this study aims to help students recognize and understand the challenges they face when answering questions, thereby motivating them to improve and enhance their skills independently.

Second, for lecturers or teachers, the results of this study can serve as a guide to identify the difficulties that students often experience in preparing for the TOEFL. This study also provides information on commonly used and proven

effective learning strategies, enabling lecturers to adjust their teaching methods to better assist students, particularly in English grammar courses. As a result, lecturers can provide appropriate solutions to help students overcome their difficulties.

Third, for other researchers, the results of this study can be used as a reference or guideline for conducting further research on the same topic. It is hoped that future research can develop more in-depth and useful information.

# E. Terminology

# 1. EFL Students

EFL stands for "English as a Foreign Language". The term is widely used to help students (whose first language is not English) who are learning English while they are traveling abroad. For example, consider Indonesian people learning English in Indonesia. EFL is defined by Richards & Schmidt (2010) as "EFL refers to the teaching and learning of English in countries where English is not the primary language of communication."

# 2. Strategies

The word "strategies" is defined as subjects that are intentionally and purposively used for particular processes (Cohen, 2006). According to Longman's Dictionary, this can be defined as a specific plan to achieve success (Longman Dictionary of American English, 2000). Based on the above description, a strategy is a plan or method to achieve desired goals.

ما معة الرانر S

# 3. TOEFL

TOEFL (Test of English as a Foreign Language) is a standardized test that

is used to measure the ability of non-native speakers tool used to enroll in universities. The test is established and developed by the Educational Testing Service, or ETS. The TOEFL comes in two types: Paper-Based Test (PBT). Internet-based testing (IBT). The Paper-Based Test (PBT) is the most commonly used at the State Islamic Universitas Negeri Ar-Raniry. In this study, the researcher would like to research Paper Paper-Based Test (PBT) TOEFL.

